

Ithaca College Giving Day Privacy and Refund Policy

Privacy

Ithaca College is committed to securing the accuracy and privacy of your information. The college uses this website to collect personal contact and credit card information. This information is used primarily to process gifts to Ithaca College.

In addition, your information is used to create a record about you in our alumni and donor database, or to update your existing record. This information will be available to Ithaca College schools, offices, and departments for college-related activities. Your credit card number is never stored in your Ithaca College record.

It is the policy of the college to hold the names of our donors in confidence unless one or more of the following conditions apply:

1. It is common and established practice to list such gifts in a newsletter, annual report, etc.
2. The gift qualifies for a naming opportunity elected by the donor.
3. The donor gives express permission to Ithaca College to make his/her gift public as part of a written document (such as a gift agreement) or other direct communication.
4. Ithaca College is obliged by legal requirements to provide information regarding the gift.

Ithaca College has a small number of affinity partners, such as insurance companies and travel programs, which offer special promotions for Ithaca College students and alumni. We carefully prescreen these partners and believe that they provide value to the Ithaca College community. From time to time the college may share your information with these third parties so that they may offer you their services or products. You may opt out of receiving any or all of these communications by writing us at icupdates@ithaca.edu. When contacting us, please specify which types of communication (email, regular mail, telephone calls, etc.) you no longer wish to receive.

Ithaca College reserves the right to change this policy or college policies at any time without notice. If you have questions about this privacy policy, or you believe that your information has not been treated in accordance with this policy, please contact us via email at giving@ithaca.edu. You may also call us toll-free within the United States at (877) 250-3269.

Refunds

If you believe that an error has been made in connection with your online gift, please contact us at giving@ithaca.edu or call (877) 250-3269. We will endeavor to work with you to correct any such error and, if necessary, make any refund or correction that is appropriate.